Restaurant Survey - Google Forms Assignment

Getting Started

Before starting this assignment, watch the videos at https://csus4.com/GoogleApps/GoogleForms.htm The best way to learn the material is to watch the videos while doing it yourself.

Creating a Google Form

- 1. For this assignment, you are to create a Google Form. The form should be a "Customer Satisfaction" survey in which you ask respondents to rate the service they received in your restaurant. Name the form yourname-restaurant survey. You are to have a corresponding spreadsheet for analyzing the results. It should be named yourname-restaurant survey (Responses). Your form should include the following items:
 - a. At least seven questions with a variety of question types, including at least one item each of these types: Multiple choice, Checkbox, Dropdown, and Short Answer. You must have at least one question the respondent is required to answer.
 - b. At least one question asking the respondent to rate the overall service the respondent received at your restaurant. Use Linear Scale as the question type and make the scale 1-10 with 1 being "very poor" and 10 being "the best ever!"
 - c. At least one question asking the respondent how much he/she spent on the bill. It **must** use Response Validation to ensure the respondent enters a numeric value between 0 and 200 dollars.

Working with Form and Form Responses

- 2. In the responses spreadsheet, create a formula which computes the average overall service rating of the respondents. Make sure it works properly as new responses are added to your survey.
- 3. In the responses spreadsheet, create a formula which computes the average overall amount spent on the bill. Make sure it works properly as new responses are added to your survey.
- 4. Fill out the form several times yourself so that you have at least 5 responses.
- 5. Check the responses to your form in your spreadsheet and make sure the formulas work properly (be sure new responses get tabulated in your formula).
- 6. Create a folder named **Restaurant Survey** in your Google drive course folder (BCIS 1305-yourname). Move the form and the form responses to the Restaurant Survey.

Completing the Assignment:

- 1. Be sure both the form and the responses spreadsheet are in the **Restaurant Survey folder** and it is in the **BCIS 1305-yourname folder**. Be sure you have shared the BCIS 1305-yourname folder with me properly (it should be shared with cammackje@gmail.com). If you don't remember how to share a folder, review the video from Google Drive Resources
- 2. In Blackboard, for **Restaurant Survey Google Forms Assignment**, provide a link to your Restaurant Survey folder. Use *My Restaurant Survey Folder* as the link text.
- 3. Provide the link for me to complete the survey. Provide descriptive text for your link